

NCUD Newsletter October 2023

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Time passes quickly and we are now almost in the middle of autumn and soon it will be November and wintertime. A lot has happened since the last newsletter, and we will try to pick up on as much as possible with this newsletter.

We have started the collective agreement negotiations, and as previously communicated, unfortunately we cannot comment on them while they are ongoing. We hope for your understanding.

In the past week, the conflict in Israel has escalated and we, together with your AMR and the other associations (primarily NK, NPUD and Kabinklubben in Arlanda), have been in a meeting about how this should be handled based on the views of our members and on the SBA §2 point 7. Per as of today, all flights to TLV are canceled until the 19th of December 2023. We refer to the post on WP. Changes can happen quickly and we must do our best to ensure that we are involved as decision-makers, so that our members' voices are heard. We encourage you to keep an eye on WP and should important information come out, we will share it as soon as we can.

On Friday the 13th of October, it has been agreed with the company that the cancellations of the TLV

flights are force majeure and that the crew who have a TLV scheduled with a subsequent RD on their last working day can be rescheduled for a duty on their last working day provided that the 24-hour rule and the 12-hour rule are still followed. This agreement only stands in October and applies only to TLV and not to other flights.

Crew's responsibility to the CBA

We must remind you that crew is always responsible for ensuring that the CBA is followed. We therefore encourage our members to be knowledgeable about the rules of the CBA so that you can handle everyday issues. We can understand if difficult situations arise where you need our help, and you are of course welcome to contact us with your questions at ncud@fputr.dk.

Company policy male cabin crew RAK

The company has stated that their policy on all flights to Morocco is that there must always be at least one male cabin crew on the active crew list. This may have an impact on private swaps and you should therefore take this into consideration if you submit private swaps.

Bidding voluntary variable key

The company has issued information on bidding for the voluntary variable key for the period 1st of April 2024 to 30th of September 2024.

You can read more about voluntary variable key in the CBA §9 point 1.1.

You can bid via the following link: [My Apps Dashboard | norwegian.default.okta.com](#) and you place your bid by first pressing "Rednose support hub (zendesk)" and then by pressing "submit a request" in the top right corner, either next to your name or by first selecting your name.

Then you select "*crew support team, crew management*" and then "*bidding cabin crew*" etc.

Meetings in the crewroom the coming month

We are holding a board meeting on the 24th of October in the crew room and you are welcome to come by and say hello and drink a cup of coffee with us.

Questions from the members

- Health Care Insurance
- Standby call-out from home
- Private swaps

You are covered by the company's Health Care Insurance, and you can find more information about this at WP → Rednose on workplace → crew library → Denmark - Cabin Crew → Crew Information. At the very bottom of the page you will find "*Insurance Related*" and here you can find "*Terms DSS - Leisure Related Insurance*" which is our Health Insurance. Here you will also find information about other insurances you are covered by. If you have any questions, please contact BM Rikke Rask Mylius.

If you are called out from home standby, you have, cf. the CBA §8 point 8 and point 11 right to a 90-minute call to C/I. There have been cases where the crew has been called with less than 90 minutes for departure. It is important that you make the IOCC aware of your contractual rights at the call-out.

We remind you that all the limitations and rules of the CBA ceases in the case of private swaps.

News from the Pairing Committee

Dear Cabin Crew,

Fall is officially here and as always, we are here to keep you informed about the latest developments in our flight schedules and

layovers. Here are the news for the November Schedule:

- We are decreasing from 14 to 12 aircraft based in CPH.
- Farewell to EDI/NCE:

We say farewell to the EDI/NCE route, but worry not! EDI is now operating as a single flight or in combination with OSL. If you notice the pairing of EDI/NCE again, please Email us at slingercph@norwegian.com

- LPA layover extravaganza:

Sundays to Mondays will now bring you a nice layover in LPA from CPH, providing you with almost 25 hours to explore this beautiful destination.

Enjoy another two-night layover in LPA, where you'll fly from CPH to LPA on day one, a turnaround to GOT on day two, and back to CPH on the last day.

- New pairing with deadhead:

We have a new pairing with Deadhead to ARN on the first day, followed by ARN-LPA-CPH the next day. This pattern also works in reverse with a deadhead home from ARN.

But overall the pairings with CPH crew at ARN has decreased.

- "New" destinations:

TFS turnaround flights from AAL.

BGO, TRD and FNC from CPH.

We will have one charter flight to TLV and one to ETM (Ramon Airport near Eilat, Israel) from CPH (*subject to change due to the current situation in Israel/Gaza*).

- Improved pairings:

We have worked to reduce the number of hard doubles in the schedule. While we do have more long flights, rest assured that our Canarias routes are planned with shorter days before and after to ensure your well-being.

- News from our monthly pairing and rostering meeting:

Norwegian will participate in the EASA FTL study and is looking for voluntary crew members to participate during November, keep a lookout on Workplace for more information if you are interested in participating.

Regarding private swaps we got some good feedback that crew are very solution oriented and helpful towards Crew tracking and Replanners. More than 50% of the private swaps are approved but to decrease the workload for those handling the swaps please make sure your swap is doable before sending it in. And if your swap is not approved please don't call Replanning as it is the same people that handle swaps over Powerapps who answer the phone.

- Reports from crew:

Regarding many (25) sectors in one working period. The company doesn't have a limitation on the number of sectors in a period as a planning policy. But the feedback from us will be brought up with Pairing/Safety

Regarding shift transition from evening to morning to night. This is something the company tries to avoid but sometimes it's not possible. Netline are working on warnings/rules for planning so these issues will be picked up going forward.

We're excited about the changes and we feel that we have a very good dialogue with the company. Thank you for keeping us in the loop with your reports, they make a huge difference and help us with our work! Stay safe, enjoy your upcoming flights and feel free to contact us at any time!

Helena & Taouben

News from HSR/AMR

We now have a new and simpler email address: HSECPH@norwegian.com.

We have worked for over a year to enable crew to use molded earplugs onboard. The company we can use is called Feiber and the representative is Kim Deichmann. Several other airlines also use this company. In week 45, Kim comes and takes imprints of the first people who want this. Email Kim and book your appointment at: kim@feiber.dk. Phone: +45 93 40 20 53.

Why you should use earplugs:

- Individual fit: Perfectly and comfortably shaped to fit the ear and comfortable to wear even during long working days and journeys with many flying hours.
- Comfortable design: A light and discreet earplug for various purposes and tasks.
- Optimal noise protection: Reduces the noise level during the flight, eliminating loud noises while preserving communication and speech understanding with the environment.
- Prevention of fatigue: The noise level in the cabin can contribute to crew fatigue, but with the noise reduction from the specially molded earplugs, it becomes easier for crew to concentrate on their tasks, reduce fatigue and maintain a higher level of attention throughout the flight.

News from FPU

As always, you can contact FPU if you have any questions about payment of membership fees at fpu@flyvebranchen.dk or +45 36 13 25 15.

It is important that you contact us and the FPU if you have changes to your e-mail address or anything else that could affect your membership, e.g. part-time, leave or other.

If you experience errors in trade union deductions over the salary, please also contact us as soon as possible.

Jetlagged

by Kelly Kincaid

